

VIP Service

Management quality. Or handling the private side professionally.

Trust is a valued commodity – up to a point. But the more senior your position, the more important privacy and confidentiality become. The every-day complexities of your management role may leave you little time for your personal affairs. All the more reason for having a secure and confidential IT environment dedicated to your personal needs. For reasons of discretion it may not be desirable to leave the management to your internal IT department. Our VIP service is directed at senior executives who may want the comfort of a parallel, personalized system segregated from their mainstream business IT infrastructure.

A system that guarantees them maximum discretion and round-the-clock VIP support.

- Absolute discretion
- IT-Security
- Support (from Switzerland)
- Training and introductions
- backup-solutions, disaster-recoveries
- Cutting off from parent-PCs versus PCs of the children
- Remote access to the home net (for support - and only if the user gives that free)
- Procurement of the hardware as:
 - PC, laptop
 - printer, scanner
 - router, modem, firewall
 - of WAN, LAN & wireless
 - multimedia-equipment
- Configuration and installation of the hardware / home networking
- Procurement of software
- Installation of software
- Setting-up of mail-accounts
 - On public platforms (GMX, HOTMAIL and so forth)
 - On a mail-server which is provided by the CSF
- Firewall maintenance
- Spam filter
- Anti-Virus and intrusion prevention
- Update and maintenance of the operating system (hot fix, security-patches)
- Blackberry for the e-mail account (CSF e-mail)
- Application advice, e.g. photo-administration or music
- Billing through business or private